

The PACE Program - Satisfaction Survey

Tell Us How We're Doing

The PACE Program strives for high standards in the quality of our programs and services and to be accountable to our clients. Please take a moment to "Tell Us How We're Doing" by writing down your comments. It is not necessary to include your name but if you wish to, all responses will be kept confidential. Thank you for helping us to improve on what we do.

Date:		Name:	
		<i>(optional)</i>	
Centre / Program:			
<i>(optional)</i>			

What PACE Program service(s) have you been involved with?			
Child Therapy Services:		Outreach Support Services:	
Family Program:		Supporting Healthy Transitions Program:	

Please rate the following statements:		Not True	Somewhat True	True	Very True	Not Applicable
		1	2	3	4	n/a
A.	I am satisfied with the services provided by the program (PACE staff)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.	The services received are sensitive to: • Individual, family and/or group needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.	The services received are sensitive to: • Individual, family and/or group cultures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.	Clients are encouraged to participate in services (goal setting, evaluation, activities)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.	PACE staff are professional and approachable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F.	Overall, I feel the service provided brought increased knowledge / skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:	
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What do you like about PACE and/or services offered?	
What could we improve?	
Do you have any ideas for us? (e.g. training / workshops...)	

THANK YOU VERY MUCH!

Completed surveys can be returned by:

email: admin@thepaceprogram.ca fax: (604) 266-3141 or by mail: 1524 West 65th Avenue, Vancouver BC V6P 2R1